

The Arxview Data Center Analytics Engine (DCAE) /

Feature Highlights: Installation and Security/

Arxscan's Arxview Data Center Analytics Engine (DCAE) is a standalone software solution that reports and monitors the entire storage environment. Storage arrays, switching and virtual machine overlays are all captured in a single, interactive visual matrix that allows the user to drill through dozens of hierarchies. These unique views show the relationships between the physical and virtual environments and how and where the data stored depends on them.

This brief focuses on installation and security of the Arxview DCAE software. These two components are among many that help illustrate how hundreds or our customers have been successful safely adapting the solution and quickly leveraging it to get past persistent issues in their environment to begin a system of proactive, predictable management.

4.3 Arxview Virtual Machine Network Configuration

| Item | Description | Value | ✓ |
|-----------|------------------------------------|--------------------------------------|-----------|
| 4.3.A | Host name | (default host name is "arxviewdcae") | |
| 4.3.B | IP address | | |
| 4.3.C | Subnet mask | | |
| 4.3.D | Gateway address | | |
| 4.3.E | DNS server IP address #1 | | |
| 4.3.F | DNS server IP address #2 | | |
| 4.3.G | DNS server IP address #3 | | |
| 4.3.H | NTP server host name or IP address | | |
| Comments: | | | Completed |
| | | | Yes / No |

4.4 Regions and Data Centers

| Item | Description | Value | ✓ |
|-------|----------------------------|-------|---|
| 4.4.A | Enterprise name | | |
| 4.4.B | Region 1 name | | |
| 4.4.C | Region 1 data center names | | |
| 4.4.D | Region 2 name | | |
| 4.4.E | Region 2 data center names | | |

Easy to follow pre-install checklists are just part of a proven installation process.

Installation /

Most data center professionals are skeptical when they first hear that the Arxview DCAE installs in just a couple of hours. Experiences with other storage software coupled with the complexities of their environments have trained them to assume that it takes weeks, sometimes months of meetings and costly outside resources to install tools that only provide some of the data Arxview does.

Early on we understood that to be successful it would be necessary to eliminate the time and cost of traditional data ce nter tool set ups. Today, even environments with dozens of storage arrays and petabytes of data can be fully installed in just a couple of hours with no disruption to operations. Here are just some of the things that we have put in place to get you up and running right away:

- ✓ Arxview is completely agent-less. There is no need to install anything on any of the devices being scanned, just the single point of install for the actual software.
- Installation and set up are remote. The software is

downloaded and then unpacked as a virtual appliance. Installation and set up are performed via WebEx $^{\$}$.

✓ Prior to installation a proven pre-installation process takes place that clearly defines what is needed about the environment and what resources are required to get up and running.

The Arxscan Team works with you every step of the way during installation and set up ensuring that the solution is running where and how you need it to. Once the solution is collecting data we set follow up checkpoints to check the system is running in the environment and answer any questions.....all without any cost to the customer.





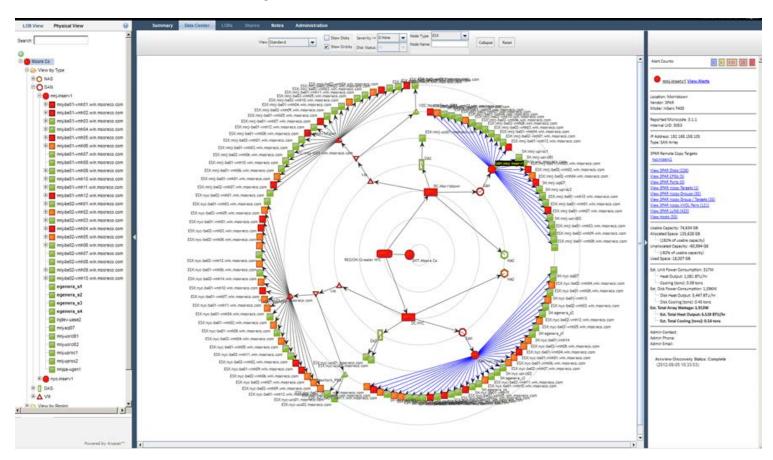
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Security /

Security is always big concern for our customers. We have met the challenges of our most discerning customers and have been approved for use in major financial institutions, federal, state and local government agencies, military contractors, major utilities, health care and services companies and many other types of customers all over the world who take the security of their data center very seriously. Some examples of how Arxview ensures our customer's information stays safe:

- ✓ The data that Arxview uses to communicate with the equipment it services is protected with state of the art encryption and is not made available to users of the software.
- ✓ Arxview is installed at the location determined by the customer. Data does not have to leave site to be analyised or to have reports created.

You can be assured that security is always a priority with Arxscan. We consider the importance we put on the safety of your data center at the core of what makes us the right choice for our customers.



All of the data about your environment stays secure in Arxview.

